



National  
Operational  
Guidance

## Control measure

**Liaise with the responsible person (or  
appointed competent person)**



**NFCC**  
Fire Central  
Programme Office

Developed and maintained by the NFCC

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## Control measure - Liaise with the responsible person (or appointed competent person)

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### Control measure knowledge

A responsible person (or appointed competent person) should have the appropriate level of knowledge and skills to be able to provide accurate and relevant information on their specific area of work.

They should have intimate and comprehensive knowledge of the site and the processes undertaken within the site. They should also have access to other subject matter experts regarding processes and procedures carried out on-site, as well as to their business continuity plan, which may hold additional information that could be useful to the incident commander.

They should also be able to interpret and translate such understanding into information that would be useful to support operational priorities for the fire and rescue service.

### Strategic actions

Fire and rescue services should:

- Engage with site operators as part of the Site-Specific Risk Information (SSRI) process

### Tactical actions

Incident commanders should:

- Identify and record the details of the responsible person (or appointed competent person)
- Attempt to engage with the responsible person (or appointed competent person), to seek accurate, timely and relevant information
- Assess, record and consider using the knowledge gained from the responsible person (or appointed competent person)