



NFCC

National Fire
Chiefs Council

Digital and data

Introduction

Developed and maintained by the NFCC



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Introduction

The National Fire Chiefs Council (NFCC) set out a strategic objective to maximise the value of digital solutions to improve the efficiency and effectiveness of the fire and rescue service. The Digital and Data Programme (DDP) was established within the NFCC's Central Programme Office to research and deliver on how this could be achieved.

The DDP started with a discovery phase to gather insight on what it means to digitally transform an organisation and how this can help the NFCC achieve its objective. This report summarises the methods and key learning points of the discovery phase and outlines the next steps for the DDP in developing effective digital solutions for fire and rescue services.