



# National Operational Guidance



**NFCC**  
National Fire  
Chiefs Council

Developed and maintained by the NFCC

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## Water and wastewater service suppliers

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Information

Suppliers

Refer to the [Water UK website](#) for information about local water and wastewater suppliers

Water supply licensees

The economic regulators for water, Ofwat (England and Wales) and the Water Industry Commission for Scotland (WICS), also license companies to supply water or wastewater services to non-household customers. Market reform is opening up more opportunities for competition among business customers in the UK. Competition in Scotland was opened up under the Water Services, etc. (Scotland) Act 2005.

NI Water has dual status as a government-owned company and a non-departmental public body. It operates according to conditions outlined in its licence.

Lists of suppliers currently granted licences are provided at:

[Ofwat - water supply licensees \(England and Wales\)](#)

[Water Industry Commission for Scotland - list of current licensees](#)

[NIW Licence \(Northern Ireland\)](#)

Hazards (for further information refer to National Operational Guidance: Utilities and fuel)

- As for [Sewage treatment](#)
- As for [Water treatment](#)

References and further reading

[www.water.org.uk/consumers/find-your-supplier](http://www.water.org.uk/consumers/find-your-supplier)