



National
Operational
Guidance

Control measure - Establish casualty care arrangements 2



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Control measure knowledge

The primary providers of casualty care at operational incidents are likely to be the ambulance service, paramedics, doctors, Hazardous Area Response Teams (HART) or other medical organisations. Fire and rescue services may provide trauma care trained personnel at incidents. Depending on the numbers of people involved it may be necessary to instigate appropriate arrangements, equipment and facilities to effectively manage casualties.

See National Operational Guidance: [Performing rescues](#) - [Multiple casualties](#)

Strategic actions

Fire and rescue services should:

- Develop guidance and support arrangements for fire and rescue service personnel to provide casualty care at operational incidents
- Develop appropriate procedures with partner agencies to effectively manage casualties

Tactical actions

Incident commanders should:

- Confirm and communicate the number, type and severity of casualties at the earliest opportunity
- Assess and triage the condition of casualties
- Establish and resource a casualty care point