



National
Operational
Guidance

Control measure

Control room



NFCC
Fire Central
Programme Office

Developed and maintained by the NFCC



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Control measure knowledge

Most tunnels will have control rooms with a range of features and information available to an incident commander. An understanding of the information available from infrastructure control rooms, and how their facilities can be used, will help determine how they can be used to manage an incident.

In some instances, there are protected control rooms within the infrastructure, providing facilities to assist in managing an incident. These may include facilities for fire and rescue service personnel to monitor progress of crews and the safe evacuation of the public. Alternatively, for widespread or complex infrastructure, a central control room may be provided. Both of these locations may provide a range of facilities for fire and rescue service use, including:

- Alternative access/egress routes
- Close circuit television (CCTV)
- Public address systems
- Ventilation systems
- Fire and rescue service telecommunications
- Incident ground plans
- Traffic management controls
- Ventilation controls
- REFUGE communications
- Some tunnel control rooms contain water inundation protection facilities, including tunnel portal door closers.

Strategic actions

Fire and rescue services should:

- Identify the location of control rooms for subsurface infrastructure, as part of risk information gathering
- Ensure that fire and rescue personnel are aware of the capabilities of subsurface infrastructure control rooms



Tactical actions

Incident commanders should:

- Consider using the facilities available in the infrastructure control room to monitor the incident