



National
Operational
Guidance

Control measure

Multi-agency communication



NFCC
National Fire
Chiefs Council

Developed and maintained by the NFCC



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Control measure knowledge

Meaningful and effective communication between responders and responder agencies underpins effective joint working.

See [Control measure – Multi-agency](#)

Strategic actions

Fire and rescue services should:

- Embed JESIP Principles within policy, procedure, training and exercising for all levels of response staff

Tactical actions

Strategic and tactical incident commanders should:

- Exchange reliable and accurate information about hazards, risks and threats
- Communicate clearly using plain English
- Ensure information shared is free from acronyms and other potential sources of confusion
- Use multi-agency briefings to gain an understanding of the capabilities of other responding agencies
- Ensure information shared is understood and agreed by all involved in the response