



National
Operational
Guidance

Hazard

**Failing to effectively exchange
information with other agencies**



NFCC
Fire Central
Programme Office

Developed and maintained by the NFCC



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Hazard - Failing to effectively exchange information with other agencies

Knowledge and understanding

Hazard

Failing to effectively exchange information with other agencies

Learning outcome

Understand all associated hazard knowledge



Control measure - Communication to support intraoperability and interoperability

TRAINING SPECIFICATION

Knowledge and understanding

Control measure element

Intraoperability and interoperability arrangements

Exchanging information

Learning outcome

Understand:

- The importance of sharing operational risk information
- The importance of having an integrated operational response
- The JESIP Joint Doctrine

Understand:

- The importance of using information that is clear, concise and readily understood by all parties

Practical application



Control measure element

Learning outcome

Use compatible terminology, abbreviations, communication systems and risk information, as agreed by their service, when working with other fire and rescue services

Use common terms and symbols, as agreed by their service, with other agencies, Category 1 and Category 2 responders

If there is a lack of common understanding, use plain language to communicate information

Demonstrate the following at an incident:

- Ensuring the language used supports intraoperability

Demonstrate the following at an incident:

- Ensuring the language used supports interoperability

Demonstrate the following at an incident:

- Avoiding the use of terminology and language that may not be understood by others