



National  
Operational  
Guidance

## Control measure

**National Resilience: Provide enhanced  
logistics support**



**NFCC**  
National Fire  
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### Control measure knowledge

The enhanced logistics support officer (ELSO) role is carried out by a National Resilience Assurance Team (NRAT) officer. Their responsibilities include managing enhanced logistics support (ELS) activities and logistics activities including:

- Managing the strategic holding area (SHA) or multi-agency strategic holding area (MASHA) in liaison with the affected fire and rescue service
- Managing ELS briefings and updates
- Providing liaison between:
  - The SHA or MASHA
  - Affected fire and rescue service
  - Home Office Operations Centre
  - National Resilience Fire Control (NRFC)
- Facilitating requests for support from the incident commander using the agreed communications channels
- Liaising with other NRAT officers
- Managing the logistical needs of the SHA or MASHA
- Liaising with and providing logistical support as required to the affected fire and rescue service, including welfare issues and liaison with local authority partners
- Establishing appropriate communication links with key stakeholders

The enhanced logistics support role is to support the ELSO by:

- Co-ordinating the mobilised resources into, within, and out of the SHA or MASHA; mobilisation requests should be directed through the affected fire and rescue service fire control room or via the communication channel agreed with the incident commander
- Facilitating logistical support for incidents including:
  - Urban search and rescue (USAR)
  - Mass decontamination (MD)
  - Flood response
  - High volume pumps (HVP)
  - Hazardous materials, including CBRN(e)
  - Marauding terrorist attack (MTA) personnel
- Co-ordinating crew reliefs and facilitate affected fire and rescue service welfare arrangements



- under the request and direction of the affected fire and service's incident commander
- Conducting briefings, safety briefings and debriefings in the SHA or MASHA under the request and direction of and the request of the affected fire and service's incident commander
  - Facilitating the maintenance, repair and replacement of National Resilience equipment and vehicles, in order to maintain the required level of resources for the duration of the incident
  - Facilitating the structured return of personnel and equipment to their fire and rescue service under the request and direction of and the request of the affected fire and service's incident commander

## **Strategic actions**

National Resilience should:

- Prepare, communicate and distribute awareness material describing the benefits of ELS to the wider fire and rescue service, as well as to other agencies and interested parties

## **Tactical actions**

Specialist responders should:

- Fulfil the roles of the enhanced logistics support officer (ELSO) and the enhanced logistics support personnel